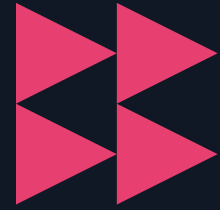


License Dashboard API Version 1.2



License Dashboard API empowers your organization to access the valuable data stored within your License Manager database.

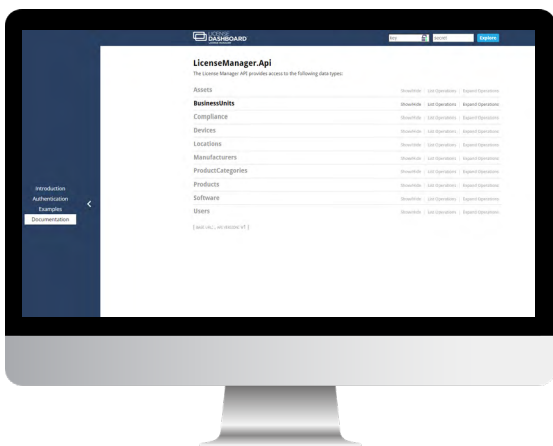
Using an industry standard RESTful web interface, License Dashboard API enables you to share powerful IT Asset Management (ITAM) information across your organization. The data you retrieve can then be displayed in third-party systems, such as IT Service Management (ITSM), Configuration Management Database (CMDB), and standalone inventories.

Exporting data from License Manager

Based on Representational State Transfer (REST) principles, valuable data sets available in License Manager are accessible through License Dashboard API:

- Business units
- Compliance
- Manufacturers
- Products
- Installed software
- Assets
- Devices

Each data set will provide you with a clear view of your IT estate across any application (gathered in JSON and XML format).



Secure access

License Dashboard API is designed to be accessible locally and across the internet through secure publishing, ensuring that the data is available securely through any remote system. Third-party systems are granted access, enabling you to view, centralize, and consume data in your chosen platform.

Whether on-premise or through a managed service, License Dashboard API supports both single tenant and multi-tenant deployments.



Single tenant mode has authentication disabled and a single connection to one License Manager database.



Multi-tenant mode has authentication enabled and a separate configuration file where multiple tenants can be configured – each of which has a connection to their own License Manager database.

Multi-tenant mode can also be used for single-tenant deployments where authentication is required.

To ensure your data is secure, your organization will receive a specific ID and password to access the correct database. Each ID is unique and will only grant access to your information.

ServiceNow integration

License Dashboard API integrates with third-party systems, including ServiceNow.

The result is a single, centralized system to manage your ITAM estate and supporting IT service management. The integration allows you to make the most of your existing ServiceNow investment and provides a structure for consistent data and automated transfer.

Technical specifications

License Dashboard API is a HTTP REST-based interface that provides access to data within the License Manager database.

Pre-requisites for installation of License Dashboard API:

- Microsoft Windows Server 2008 R2 or later
- Microsoft IIS
- Microsoft .NET Framework 4.5.2 or later
- Microsoft SQL Server 2008 R2 or later
- Windows account for authentication against SQL Server (domain account if IIS and SQL are on separate servers)



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